Broward Urology Center New Patient Intake Form

We'd like to welcome you as a new patient! Please take the time to fill out this form as accurately as possible so we can give you the best service. If you are a returning patient, it's likely been 3 years since we last saw you, thus please give us the updated information in the form below. The confidentiality of your health information is protected in accordance with federal protections for the privacy of health information under the Health Insurance Portability and Accountability Act (HIPAA).

Personal Information

First Name:	Last Name:	Age:	_ DOB:	_/	_/
Sex/Gender:	Marital Status:	Occupation:(current or former)			

Race: DBlack/African American DWhite American Indian Hispanic/Latino Asian Unknown/Declined Ethnicity: Black/African American White American Indian Hispanic/Latino Asian Unknown/Declined Primary Language: English Español Français Kreyòl Pyccкий Italiano Other:

Contact Information

Address:	Emergency Contact:
	Relationship:
Email:	
Mobile Phone:	
Home Phone:	Who would make medical decisions for you if you
Work Phone:	
Referring Doctor:	Primary Doctor (PCP):
Referring Doctor Phone:	
Referring Doctor Fax:	
Pharmacy:	Pharmacy Phone:
•	ntact your pharmacy for a list of your medications? \Box Yes \Box No
cardiologist, etc)	ors besides your PCP (i.e. pulmonologist, oncologist, internist,
Doctor's Name:	Specialty:
Doctor's Name:	Specialty:
Doctor's Name:	Specialty:
Medical Illnesses that Run in the F	amily (write relationship)
Diabetes	Urinary Tract Infections
 Enlarged Prostate High Blood Pressure 	Cancer, type:
 High Blood Pressure Kidney Stones 	□ Other
 Kidney Stones Kidney Failure 	
Prostate Cancer	

□ Stroke

Reason I am here:

- Urinary Infection
- Urinary Leakage
- Difficulty with Urination
- Frequency of Urination
- Blood in the Urine
- Bladder Cancer
- Explain:

My other medical problems are or have been:

- Heartburn Diverticulitis Liver Disease Anemia Enlarged Prostate Arthritis Glaucoma Lupus Asthma Gonorrhea / Chlamydia Atrial Fibrillation Gout Gynecological problems Blood Clots in Leg or Lungs Chronic back pain Heart Attack Osteoporosis Cancer; Type _ Heart Failure Parkinson's Chronic Urinary Infections Hepatitis C COPD / Emphysema **High Blood Pressure High Cholesterol** Crohn's Dementia HIV Seizures Depression Irritable Bowel Stroke Drug / Alcohol Abuse **Kidney Disease** Thyroid Disease Sugar Diabetes: # of years ____ **Kidney Stones**
- Other:

My Previous Surgeries or Procedures:

Procedure Date	Date	Date
Appendix surgery	□ Knee Replacement R / L	Scrotal Surgery
Back Surgery	Pacemaker	Testicle Removal
Heart Bypass	C-section, #	Varicocele Surgery
Colon Surgery	Hysterectomy	□ Vasectomy
Heart Stent	Bladder Sling	Bladder Tumor Surgery
Cystoscopy	Vaginal Delivery, #	Pneumonia Vaccine
Gallbladder Removal	Prolapse Surgery	Colonoscopy
Gastric Bypass	Radiation Treatment	Dental Surgery
Hernia Repair R/L	Prostate Surgery	
Hip Replacement R/L	Prostate Removal	
Kidney Removal R / L	Prostate Biopsy	

My life-style:

Exercise:
No
Yes Special Diet: □ No □ Yes: Smoking Tobacco: □ Never □ Current □ Former #____ packs per day #____ years Need help quitting? \Box No \Box Yes Alcohol Use:
No
Yes: amount _____ frequency ____ Caffeine drinks per day: ____

Previous or Current Drug use: □ No □ Yes	
What types of drugs?	
Ok with Blood Transfusions?: □ No □ Yes	
Do you have: Living Will? □No □Yes	
Sexually Active?: □ No □ Yes	
Sexual partner preference:	
Hobbies:	

- Prostate Cancer
 - Sexual Problems
 - **Testicle Problems**
 - Low Testosterone
 - Fertility Problems
 - Other:_____
 - - Low Testosterone
 - Migraine Headaches
 - Multiple Sclerosis
 - Overweight / Obesity
 - Peptic Ulcer Disease
 - Peripheral Vascular Disease
 - **Rheumatoid Arthritis**

□ Overactive Bladder

Broward Urology Center

New Patient Intake Form

- Kidney Tumor
- Kidney Cyst
- □ High PSA
- □ Prostate Infection
- **Kidney Stones**

Broward Urology Center New Patient Intake Form

MEDICATION & FOOD ALLERGIES:

□None □Codeine □IV dye □Latex □Penicillin □Sulfa Drugs □Other:_____

Current Medications, Vitamins & Supplements

	Name of Medication	Dose	Frequency		Name of Medication	Dose	Frequency	Name of Medication	Dose	Frequency
1				8			15			
2				9			16			
3				10			17			
4				11			18			
5				12			19			
6				13			20			
7				14			21			

Are you on **Blood Thinners** Like:

□Aspirin	□ Plavix □ Co	oumadin/Warfarin	□Advil	□Fish Oil	□Vitamin E □Xarelto	□ Pradaxa □ Eliquis
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Review of Systems

CIRCLE the symptoms you are currently experiencing.

Constitutional

Fever	Weight Gain (Ibs)	Sleep Disturbances
Chills	Weight Loss (lbs)	Other:
Head, Eyes, Ears, Nose, and T	hroat	
Vision Problem	Congestion	Nosebleed
Decreased Hearing	Snoring	Ringing in Ears
Double Vision	Dry Mouth	Vertigo
Glaucoma	Sore Throat	Earache
Cataracts	Hoarseness	Other:
Cardiovascular		
Chest Pain	Cold Hands or Feet	Using Multiple Pillows to Sleep
Palpitations (Heart Racing)	Leg Pain w/ Walking	Other:
Ankle / Leg Swelling	Irregular Heart Beats	
Respiratory		
Shortness of Breath	Wheezing	Other:
Cough	Coughing Up Blood	
Rapid Breathing	Coughing Up Sputum	
Gastrointestinal		
Abdominal Pain	Black/Tarry Stools	Bowel Incontinence
Blood in Stool	Decreased Appetite	Rectal Pain
Nausea	Yellow Skin	Constipation
Vomiting	Trouble Swallowing	Other:
Diarrhea	Heartburn	

Broward Urology Center New Patient Intake Form

Neurological

Headache	Numbness/ Tingling	Memory Lapses/Loss
Dizziness	Seizures	Other:
Weakness in Legs / Arms	Fainting (Syncope)	
Confusion	Tremor	
Musculoskeletal		
Joint Pain	Limb Pain	Muscle Pain
Neck Pain	Joint Swelling	Muscle Weakness
Back Pain	Muscle Cramps	Leg SwellingOther:
Urinary		
Frequent Urination	Painful Urination	Urinary Infections
Urinary Leakage / Accidents	Night Time Urination	Other:
Urinary Urgency (can't hold)	Blood in the Urine	
Male Health		
Penile Pain	Penile Discharge	Recent STD
Erection Problems	Change in Libido (sex drive)	Foreskin Problems
Premature Ejaculation	Scrotal/Testicular Pain	Other:
Penile/Scrotal Rash	Fertility Problems	
Female Health		
Change in Libido (sex drive)	Heavy Period Bleeding Orgasm	Recent STD
Painful Intercourse	Problems	Other:
Vaginal Discharge	Vaginal Dryness	
Vaginal Bleeding	Heavy Period Bleeding	
Irreg. Monthly Cycles	Fertility Problems	
Skin		
Rash	Unusual Growth	Other:
Dry Skin	Itching	
Skin Wound	Skin Cancer	
Psychiatric		
Depression	Anxiety	
Hallucinations	Other:	
Hematologic/Lymphatic		
Easy Bruising	Swollen Lymph Nodes	
Easy Bleeding	Other:	
Endocrine		
Excessive Thirst Cold Intolerance	Heat Intolerance Changes- Hair/Skin	Other:

PATIENT NAME:	DOB:	TODAY'S DATE:	

The first five questions refer to erectile function.

	No sexual activity	Almost always or always	Most times (much more than half the time)	Sometimes (about half the time)	A few times (much less than half the time)	Almost never or never
1. Over the last month, how often were you able to get an erection during sexual activity?	0	5	4	3	2	1
2. Over the last month, when you had erections with sexual stimula- tion, how often were your erections hard enough for penetration?	0	5	4	3	2]
3 . Over the last month, when you attempted intercourse, how often were you able to penetrate your partner?	0	5	4	3	2]
4. Over the last month, during sexual intercourse, how often were you able to maintain your erection after you had pentrated your partner?	0	5	4	3	2]
	No sexual activity	Extremely difficult	Very difficult	Difficult	Slightly difficult	Not difficult
5 . Over the last month, during sexual intercourse, how difficult was it to maintain your erection to completion of intercourse?	0]	2	3	4	5

The next three questions refer to satisfaction with intercourse.

	No attempts	1-2 times	3-4 times	5-6 times	7-10 times	11-20 times
6 . Over the last month, how many times have you attempted sexual intercourse?	0	1	2	3	4	5
	No sexual activity	Almost always or always	Most times (much more than half the time)	Sometimes (about half the time)	A few times (much less than half the time)	Almost never or never
7 . Over the last month, when you attempted sexual intercourse how often was it satisfactory for you?	0	5	4	3	2	1
	No intercourse	Very highly enjoyable	Highly enjoyable	Fairly enjoyable	Not very enjoyable	No enjoyment
8. Over the last month, how much have you enjoyed sexual inter-course?	0	5	4	3	2	1

The next two questions refer to orgasmic function

	No sexual stimulation/ intercourse	Almost always or always	Most times (much more than half the time)	Sometimes (about half the time)	A few times (much less than half the time)	Almost never or never
9 . Over the last month, when you had sexual stimulation or inter-course, how often did you ejaculate?	0	5	4	3	2	1
10. Over the last month, when you had sexual stimulation or inter- course, how often did you have the feeling of orgasm (with or without ejaculation)?	0	5	4	3	2	1

The next two questions ask about sexual desire. In this context, sexual desire is defined as a feeling that may include wanting to have a sexual experience (for example masturbation or sexual intercourse), thinking about having sex, or feeling frustrated due to lack of sex.

	Almost always or always	Most times (much more than half the time)	Sometimes (about half the time)	A few times (much less than half the time)	Almost never or never
11 . Over the last month, how often have you felt sexual desire?	5	4	3	2	1
	Very high	High	Moderate	Low	Very low or not at all
12. Over the last month, how would you rate your level of sexual desire?	5	4	3	2	1

The next two questions refer to overall sexual satisfaction.

	Very satisfied	Moderately satisfied	About equally satisfied and dissatisfied	Moderately dissatisfied	Very dissatisfied
13 . Over the last month, how satisfied have you been with your overall sex life?	5	4	3	2	1
14 . Over the last month, how satisfied have you been with your sexual relationship with your partner?	5	4	3	2	1

The last question refers to erectile function.

	Very high	High	Moderate	Low	Very low
15 . Over the last month, how do you rate your confidence that you can get and keep your erection?	5	4	3	2	1

ADD YOUR SCORES

All the questions break down into five specific areas, as follows. Add your scores in the appropriate column.

Area	Questions	Score Range	Maximum Score	Your Score
Erectile Function	1-5 & 15	0-5	30	
Orgasmic Function	9-10	0-5	10	
Sexual Desire	11-12	1-5	10	
Intercourse Satisfaction	6-8	0-5	15	
Overall Satisfaction	13-14	1-5	10	

SCORING

1-10: Severe Erectile Dysfunction 11-16: Moderate dysfunction
17-21: Mild to moderate dysfunction 22-25: Mild dysfunction 26-30: No dysfunction

This information, including the questions, structure and completeness of the sample survey, is based on forms and/or scoring systems developed by independent organizations of relevance to the diagnosis and treatment of benign prostatic hyperplasia (BPH). This material is not a substitute for a consultation or physical examination by a physician. Merit Medical disclaims any liability for the decisions a patient makes based on this information.

TOTAL

International Prostate Symptom Score (I-PSS)

Patient Name:		Date of birth:			Date completed		
In the past month:	Not at All	Less than 1 in 5 Times	Less than Half the Time	About Half the Time	More than Half the Time	Almost Always	Your score
1. Incomplete Emptying How often have you had the sensation of not emptying your bladder?	0	1	2	3	4	5	
2. Frequency How often have you had to urinate less than every two hours?	0	1	2	3	4	5	
3. Intermittency How often have you found you stopped and started again several times when you urinated?	0	1	2	3	4	5	
4. Urgency How often have you found it difficult to postpone urination?	0	1	2	3	4	5	
5. Weak Stream How often have you had a weak urinary stream?	0	1	2	3	4	5	
6. Straining How often have you had to strain to start urination?	0	1	2	3	4	5	
	None	1 Time	2 Times	3 Times	4 Times	5 Times	
7. Nocturia How many times did you typically get up at night to urinate?	0	1	2	3	4	5	
Total I-PSS Score							

Score: 1-7: *Mild* 8-19: *Moderate* 20-35: *Severe*

Quality of Life Due to Urinary Symptoms	Delighted	Pleased	Mostly Satisfied	Mixed	Mostly Dissatisfied	Unhappy	Terrible
If you were to spend the rest of your life with your urinary condition just the way it is now, how would you feel about that?	0	1	2	3	4	5	6

About the I-PSS

The International Prostate Symptom Score (I-PSS) is based on the answers to seven questions concerning urinary symptoms and one question concerning quality of life. Each question concerning urinary symptoms allows the patient to choose one out of six answers indicating increasing severity of the particular symptom. The answers are assigned points from 0 to 5. The total score can therefore range from 0 to 35 (asymptomatic to very symptomatic).

The questions refer to the following urinary symptoms:

Questions	Symptom
1	Incomplete emptying
2	Frequency
3	Intermittency
4	Urgency
5	Weak Stream
6	Straining
7	Nocturia

Question eight refers to the patient's perceived quality of life.

The first seven questions of the I-PSS are identical to the questions appearing on the American Urological Association (AUA) Symptom Index which currently categorizes symptoms as follows:

Mild (symptom score less than of equal to 7) Moderate (symptom score range 8-19) Severe (symptom score range 20-35)

The International Scientific Committee (SCI), under the patronage of the World Health Organization (WHO) and the International Union Against Cancer (UICC), recommends the use of only a single question to assess the quality of life. The answers to this question range from "delighted" to "terrible" or 0 to 6. Although this single question may or may not capture the global impact of benign prostatic hyperplasia (BPH) Symptoms or quality of life, it may serve as a valuable starting point for a doctor-patient conversation.

The SCI has agreed to use the symptom index for BPH, which has been developed by the AUA Measurement Committee, as the official worldwide symptoms assessment tool for patients suffering from prostatism.

The SCI recommends that physicians consider the following components for a basic diagnostic workup: history; physical exam; appropriate labs, such as U/A, creatine, etc.; and DRE or other evaluation to rule out prostate cancer.

NEW PATIENT REGISTRATION PACKET

PATIENT INFORMATION:	(I HAVE REVIEWED ALL THE INFORMATION BE	OW IS ACCURATE)
PATIENT INITIALS		
Office:	Date:	
Last Name:	First Name:	M.I.:
SSN:	DOB:	Sex:
Address:	Apt/Suite #:	
City:	State:	Zip:
Home Phone:	Mobile Phone:	
E-Mail Address:		
Primary Care Physician:	Referring Provider:	
Employer:	Work Phone:	
Marital Status:	Is your spouse working or reti	red?
Spouse Name:	Spouse DOB:	
Spouse SSN:	Spouse Contact Number:	
ALTERNATE ADDRESS:	(I HAVE REVIEWED ALL THE INFORMATION BELO	N IS ACCURATE)
I do not have an alternate address		
Alternate Address:	Apt/Suite#:	
City:	State:	Zip:
INSURANCE INFORMATION:	(I HAVE REVIEWED ALL THE INFORMATIO	ON BELOW IS ACCURATE)
Primary Insurance:	Plan ID:	
Group #:	Phone Num	ber:
	Plan ID:	
Group #:	Dhara Alura	ber:
EMERGENCY CONTACT INFORMATION:	PATIENT INITIALS	IE INFORMATION BELOW IS ACCURATE)
Name:	Phone:	·····
	Guardian:	
Address:		
City:	Stata:	Zip:

NEW PATIENT REGISTRATION PACKET

acility Nam	ne:		Phone:				
ddress:							
ity:			State:	Zip:			
		nefits from the Vetera					
	No	If yes, please fill out t					
A Name:			Phone:				
ty:			State:	Zip:			
	_						
	Asian	Caucasian	Black / African A	_			
	_	Asian American	Asian Pacific Am				
	-	an/Alaskan Native	Hawaiian	Pacific Islander			
	More than on	e race ETHNIC GROUP THAT BEST	Other	Decline			
	Hispanic or La		Non-Hispanic or				
	Decline		Don't know				
	WHAT LANGUAGE D	OO YOU FEEL MOST COMFO	ORTABLE USING WHEN DIS	CUSSING YOUR HEALTHCARE?			
	English	Spanish	German	French			
	Italian	Russian	Portuguese	Chinese			
	Creole	Other	Decline				
	WE ARE DEDICATED TO PROVIDING THE BEST CARE POSSIBLE TO OUR PATIENTS. WE CAN BETTER ACCOMPLISH THIS GOAL BY OBTAINING YOUR OPINION ON HOW WE ARE DOING. MAY WE CONTACT YOU BY MAIL, E-MAIL, TEXT, OR						
				cure email and can place your information at risk of b andard unsecure (unencrypted) email.			
	Yes	□ No	,				
113	HOW DID YOU HEA	R ABOUT US?					
	Social Media	B 🗌 Insta 🗌 Linkedin	Media 🗌 ABC 🗌 N	BC Telemundo WSVN Channel 7			
	Search Engine	Google Bing Yahoo	Print Newspaper	Magazine Mailer			
	Radio	Insurance Referral 🗌 Ho	spital 🗌 VA 🗌 Physician	n Referral 🗌 Family/ Friend			
	Integrative Or	cology Essentials Com	munications Forum/Semin	ar Other:			
1.3	WHEN CONDUCTIN	G YOUR OWN RESEARCH, H	IOW OFTEN DO YOU USE	THE INTERNET FOR GATHERING INFORMA			
	Always	Usually	Sometimes	Never			

Telephone Consumer Protection Act [TCPA] Consent Form

Active communication with our patients is a key element in providing high quality health care services. To that end, 21st Century Oncology desires to communicate timely information regarding health care services and functions to you in the most effective means possible, including via automated telephone and text messaging. Federal law requires that we obtain your consent prior to communicating with you via these means. Please read and sign below so that we can communicate with you for these important purposes. We apologize for the formality of this consent, but it is required under law.

I, **ACCOUNT TEST**, authorize the use of my personal information, the name of my care provider, the time and place of my scheduled appointment(s), and other limited information, for the purpose of notifying me of a pending appointment, a missed appointment, overdue wellness exam, balances due, lab results, or any other healthcare related function. I consent to receiving multiple messages per day from my healthcare provider, when necessary, and I consent to allowing messages being left on my voice mail, answering system, or with another individual, if I am unavailable at the number provided by me.

I also authorize any of **21ST CENTURY ONCOLOGY** - **FYC** independent contractors agents and/or affiliates ("collectively, "Practice") to contact me through the use of any dialing equipment or an artificial voice or prerecorded voice or other messaging system, at any telephone number associated with my account including wireless telephone numbers, provided by me or found by means of skip tracing methods even if I am charged for the call, as well as through any email address or other personal contact information supplied by me. I expressly consent to receive any such automated calls. I understand that, depending on my plan, charges may apply to certain calls or text messages. I also understand that communication platforms may transmit information via unsecure methods which includes a risk that the information could be viewed by an unintended third party. I understand these risks and consent to having these communications sent unsecure.

Patient Signature (or Signature of Patient's Authorized Representative)

Patient Name

Date

PATIENT PERMISSION TO COMMUNICATE INFORMATION WITH DESIGNATED INDIVIDUALS

Our physicians and staff know that communicating with you about your healthcare is important. By completing this form, you give us permission to provide messages, and/or discuss information about your healthcare with the individuals designated below. I understand that I may cancel or update this information at any time by notifying a representative of the physician office.

I give permission to allow physicians and staff to discuss relevant medical, billing, and insurance information
with the individuals listed below (examples, spouse, relatives, friend, etc.). I understand that my healthcare
provider will use professional judgment to determine what information about my healthcare may be discussed
with the designated individuals below*:

Involved Individual	Relationship to Patie	nt	Phone Numb	er
		· · · · ·		
	······································			
			······	
Patient/Authorized Representative				
Signature**	<u> </u>	Date	_Time	
Printed Name of Authorized Representative	::			
Relationship to Patient:				

**If signed by a patient-authorized representative, supporting legal documentation must accompany this authorization form.

*21st Century Oncology expressly reserves the right to disclose information to others who may not be on the list if and to the extent allowed by HIPAA, including but not limited to disclosures for treatment, payment or healthcare operations.

Assignment of Benefits/Right to Payment Authorization, Patient Responsibility, and Release of Information Form

21st Century Oncology DBA 21ST CENTURY ONCOLOGY - FYC PO Box 862152 Orlando, FL 32886-2152

I, the undersigned, assign to the provider/entity referenced above ("Provider"), my rights and benefits in any medical insurance plan, health benefit plan, or other source of payment for healthcare services (each a "Plan") in connection with medical services provided by Provider, its employees and agents. I understand that this document is a direct assignment of my rights and benefits under my Plan.

I authorize my insurance company to pay Provider directly for the professional or medical expense benefits payable to me. If my current policy prohibits direct payment to Provider, I instruct my insurance company to make out the check to me and mail it directly to the address of lockbox referenced above for the professional or medical expense benefits payable to me under my Plan as payment towards the total charges for the services rendered. In addition, I agree and understand that any funds I receive by my insurance company due for services rendered by Provider are owed to Provider and I agree to remit those funds directly to Provider.

Patient Responsibility

I acknowledge and agree that I am responsible for all charges for services provided to me which are not covered by my Plan or for which I am responsible for payment under my Plan. To the extent no coverage exists under my Plan, I acknowledge that I am responsible for all charges for services provided and agree to pay all charges not covered by my Plan.

Release of Information

I authorize Provider and/or its agents to release any medical or other information about me in its possession to my Plan, the Social Security Administration, any state administrative agency, or their intermediaries or fiscal agents required or requested in connection with any claim for services rendered to me by Provider.

A photocopy of this Assignment/Authorization shall be considered as effective and valid as the original.

Signature of Patient/Person Legally Responsible

Print Name of Patient/Person Legally Responsible

Relationship to Patient (if signed by Person Legally Responsible)

Date

Date

NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

Each time you visit our physicians or receive treatment from us, a record of your visit is made. This record may contain your symptoms, examination and test results, diagnoses, treatment, a plan for future care or treatment, and billing-related information. This notice applies to all of the records of your care generated by your physician.

Our Responsibilities

We are required by law to maintain the privacy of your protected health information, to provide you with notice of our legal duties and privacy practices with respect to that protected health information, and to notify any affected individuals following a breach of any unsecured protected health information. We will abide by the terms of the notice currently in effect.

Uses and Disclosures - How we may use and disclose protected health information about you

For Treatment: We may use protected health information about you to provide you with treatment or services. We may disclose protected health information about you to doctors, nurses, or other personnel who are involved in taking care of you. For example, we may need to communicate with your primary care doctor to plan your treatment and follow-up care.

For Payment: We may use and disclose protected health information about your treatment and services to bill and collect payment from you, your insurance company, or a third-party payer. For example, we may need to give your insurance company information about your diagnosis so that it will pay us or reimburse you for the treatment.

For Healthcare Operations: We may use or disclose, as needed, your protected health information in order to run our practice. For example, members of the medical staff and/or quality improvement team may use information in your health record to assess the care and outcomes in your case and others like it. The results will then be used to continually improve the quality of care for all patients we serve.

We may also use and disclose protected health information:

- To business associates we have contracted with to perform an agreed-upon service
- · To remind you that you have an appointment for medical care
- · To assess your satisfaction with our services
- To inform you about possible treatment alternatives
- To inform you about health-related benefits or services
- To conduct case management or care coordination activities
- To contact you as part of our fundraising efforts, if any, though you will have the right to opt out of such communications
- To inform funeral directors consistent with applicable law
- · For population-based activities relating to improving health or reducing healthcare costs
- For conducting training programs or reviewing competence of healthcare professionals

Individuals Involved in Your Care or Payment for Your Care: We may release protected health information about you to a friend or family member who is involved in your medical care or who helps pay for your care.

Research: We may disclose information to researchers when an institutional review board has approved the disclosure based on adequate safeguards to ensure the privacy of your health information and as otherwise allowed by law.

Future Communications: We may communicate with you via newsletters, mailings, or other means regarding treatment options, health-related information, disease management programs, wellness programs, or other community-based initiatives or activities in which our facility is participating.

As Required by Law, we may also disclose health information to the following types of entities, including but not limited to:

- The U.S. Food and Drug Administration
- Public health or legal authorities charged with preventing or controlling disease, injury, disability, or other threat to health or safety
- · Correctional institutions (if you are in custody of a correctional institution or a law enforcement officer)
- Workers' compensation agents
- Organ and tissue donation organizations
- Military command authorities
- Health oversight agencies
- Funeral directors, coroners, and medical examiners
- National security and intelligence agencies
- Protective services for the president and others

NOTICE OF PRIVACY PRACTICES

Law Enforcement/Legal Proceedings: We may disclose health information for law enforcement purposes as required by law or in response to a valid subpoena or court order.

Other Uses of Your Protected Health Information That Require Your Authorization

Uses and disclosures of your protected health information that involve the release of psychotherapy notes (if any), marketing, sale of your protected health information, or other uses and disclosures not described in this notice or required by law will be made only with your separate written permission. If you give us permission to use or disclose protected health information about you, you may revoke that permission, in writing, at any lime. If you revoke your permission, we will no longer use or disclose protected health information about you for the reasons covered by your written authorization. You understand that we are unable to take back any disclosures we have already made with your permission and that we are required to retain our records of the care that we provided to you.

Your Health Information Rights

Although your health record is the physical property of the healthcare practitioner or facility that compiled it, you have the right to:

- Inspect and copy protected health information. You may request access to your records by contacting us. You may also ask that we send your health information directly to another person based on your signed written instructions. We may deny your request to inspect and copy in certain, very limited circumstances. If you are denied access to protected health information, you may request that the denial be reviewed in some situations. Another licensed healthcare professional chosen by us will review your request and the denial. The person conducting the review will not be the person who denied your request. We will comply with the outcome of the review. We reserve the right to charge you a reasonable fee to cover the cost of providing you with a copy of your records.
- Request an amendment. If you feel that protected health information, we have about you is incorrect or incomplete, you may ask us to amend the information by making a request in writing that explains the reason for the requested amendment. You have the right to request an amendment for as long as the information is kept for or by us. We may deny your request for an amendment; if this occurs, you will be notified of the reason for the denial.
- Request an accounting of disclosures. This is a list of certain disclosures we make of your protected health information for purposes other than
 treatment, payment, healthcare operations, or certain other permitted purposes.
- Request restrictions or limitations on the protected health information we use or disclose about you for treatment, payment, or healthcare operations. You also have the right to request a limit on the protected health information we disclose about you to someone who is involved in your care or the payment for your care, such as a family member or friend. For example, you could ask that we not use or disclose information about a surgery you had. We are not required to agree to your request, except as described below. If we do agree, we will comply with your request unless the information is needed to provide you emergency treatment. If you ask us not to disclose your health information to your health plan, we will agree as long as (i) the disclosure would be for the purpose of payment or health care operations and is not otherwise required by law and (ii) the information only relates to items or services that someone other than your health plan has paid for in full.
- Request confidential communications. You have the right to request that we communicate with you about medical matters in a certain way or at a certain location. For example, you may ask that we contact you at work or by U.S. mail. We will grant requests for confidential communications at alternative locations and/or via alternate means only if the request is submitted in writing and the written request includes a mailing address where you will receive bills for services rendered by the facility and related correspondence regarding payment for services. Please realize that we reserve the right to contact you by other means and at other locations if you fail to respond to any communication from us that requires a response.
- A paper copy of this notice. You may ask us to give you a copy of this notice at any time. Even if you have agreed to receive this notice electronically, you are still entitled to a paper copy of this notice. You may obtain a copy of this notice at our Web site at www.21stcenturyoncology.com.

Changes to This Notice

We reserve the right to change this notice; the revised notice will be effective for information we already have about you as well as any information we receive in the future. The current notice will be posted in the facility and will include the new effective date. Copies of any revised notices will be available on our website and will be provided to you upon your next visit to our facility after the effective date.

Complaints

If you believe your privacy rights have been violated, you may file a complaint with us by contacting our Privacy Officer toll-free at 1-866-679-8944, or by contacting the Secretary of the U.S. Department of Health and Human Services. You will not be penalized for filing a complaint.

For further information, contact: Privacy Officer 2270 Colonial Boulevard Fort Myers, FL 33907 1-866-679-8944



Language Assistance Services for Individuals with Limited English Proficiency

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Please call (833)-796-9684

Spanish / Españot

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Por favor, póngase en contacto con su oficina médico o llarne al (833)-796-9683.

Mandarin/繁璧中文:注意:如果您使用繁體中文, 您可以免費獲得語言援助服務。请联系您的医生办 公室或請致電

(833)-796-9680。

Vietnamese/TiếngViệt:

CHÚ Ý. Nều bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Vui lòng liên hệ văn phòng bác sĩ của ban hoặc gọi số (833)-796-9682.

Korean/한국어:

주의 : 한국어, 무료 언어 지원 서비스를 말하는 경우 사용할 수 있습니다. 의사 사무실에 문의하거나(833)-796-9678. 로 전화주십시오.

French Creole / Kreyòl Ayis yen:

ATANSYON: Si w pale Kreyði Ayisyen, gen sévis éd pou lang ki disponib gratis pou ou. Tanpri kontakte biwo dokté ou a oswa rele (833)-590-0265.

Russian/Pycoxwii:

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Пожалуйста, обратитесь к врачу или офис Звоните (833)-796-9677.

Armenian/Lugtpth:

ՈՒՇԱԴՐՈՒԹՅՈՒՆ՝ Եթե խոսում եք հայերեն, ապա ձեզ անվձար կարող են տրամադրվել լեզվական աջակցության ծառարություններ։ Խնդրում ենք կապնվել ձեր բժշկի գրասենյակ կամ Զանգահարեք (833)-796-9675.

Italian / Italiano:

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Si prega di contattare l'ufficio medico o chiamare il numero (833)-717-5678.

Persian (Farsi) ، فارسی (

توجه الگر شافارسی خدمک کمک زبان رایگل منصبت می کند، در دسترین شما هستند لطف یا دفتر رز فرک خود تعلن بگیری و ی پفرخ (833)717-5677

Portuguese / Português:

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Entre em contato com seu escritório médico ou ligue para (833)-796-9676.

Arabic /المريبة:

تتبيه: إذا كانت تتكلم العربية وخدمك المساحد اللغرية مجادا، تتوضر لك. يرجى الاتصل بمكتب الطبي، أن الاتصل (833)5597-717

Japanese / 日本語: 注意:あなたが日本語を話す 場合は、無償で言語支援サービスは、あなたに ご利用いただけます。あなたの医師のオフィス にお問い合わせいただくか、(833)717-5676まで お電話ください。

French / Français:

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. S'il vous plaît contacter votre bureau de médecin ou appelez le (833) 663-6209.

Polish:

UWAGA Jeżeli mówisz po polsku, możesz skorzystać z bezplatnej pomocy językowej. Zadzwoń pod numer 833-796-9679.



Notice of Non-Discrimination

Discrimination is Against the Law

21st Century Oncology complies with applicable Federal civil rights laws and does not discriminate <u>on the basis of</u> race, color, national origin, age, disability, or sex. 21st Century Oncology does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

21st Century Oncology:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, please contact your physician office.

If you believe that 21st Century Oncology has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Civil Rights Coordinator, 2270 Colonial Blvd, Fort Myers, FL 33907, 866-679- 8944, CivilRightsCoordinator@21co.com. You can file a grievance in person or by mail, phone, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at: http://www.hhs.gov/ocr/office/file/index.html

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A copy of the Notice of Privacy Practices was given to me.

If I came in for healthcare services in an emergency treatment situation, I was given the Notice as soon as reasonably practicable after the emergency treatment situation.

Printed Name of Patient or Representative FOR OFFICE USE ONLY If an acknowledgment is not obtained, please complete the information below: Patient's name: Date of attempt to obtain acknowledgment: Date of attempt to obtain acknowledgment: Reason acknowledgement was not obtained:	Signature of Patient or Representative	Date
FOR OFFICE USE ONLY If an acknowledgment is not obtained, please complete the information below: Patient's name:	Printed Name of Patient or Representative	_
Date of attempt to obtain acknowledgment: Reason acknowledgement was not obtained: Patient/family member received notice but refused to sign acknowledgment Emergency treatment situation Patient was incapacitated and no family member was present Unable to communicate due to language barriers Other (please describe below)	FOR O	FFICE USE ONLY
Reason acknowledgement was not obtained: Patient/family member received notice but refused to sign acknowledgment Emergency treatment situation Patient was incapacitated and no family member was present Unable to communicate due to language barriers Other (please describe below)	Patient's name:	
 Patient/family member received notice but refused to sign acknowledgment Emergency treatment situation Patient was incapacitated and no family member was present Unable to communicate due to language barriers Other (please describe below) 	Date of attempt to obtain acknowledgment: _	
 Emergency treatment situation Patient was incapacitated and no family member was present Unable to communicate due to language barriers Other (please describe below) 	Reason acknowledgement was not obtained:	
 Patient was incapacitated and no family member was present Unable to communicate due to language barriers Other (please describe below) 	Patient/family member received n	otice but refused to sign acknowledgment
 Unable to communicate due to language barriers Other (please describe below) 	Emergency treatment situation	
Other (please describe below)	Patient was incapacitated and no f	amily member was present
	Unable to communicate due to lan	iguage barriers
	Other (please describe below)	

Signature of Employee

Date