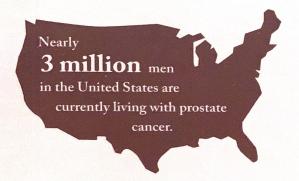


INSURANCE & BILLING

BioReference

## understanding THE 4K SCORE

During your recent office visit, your doctor ordered a 4Kscore Test as part of your prostate health evaluation. Studies show that 1 in every 7 men will have some form of prostate cancer in their lives. Most prostate cancers are caught early and are either successfully treated or diagnosed as indolent (non-life threatening).



## IN MANY CASES, A PROSTATE BIOPSY IS NOT NECESSARY

The 4Kscore is a blood test that is performed after a suspicious test for prostate specific antigen (PSA) that can assess your risk for aggressive prostate cancer *BEFORE* undergoing an invasive, painful biopsy.



BioReference Laboratories is committed to the highest quality patient care - before, during and after your laboratory testing. Part of that quality patient care is ensuring our patients understand all aspects of our services.



# AS WITH ANY MEDICAL SERVICE, QUESTIONS OR ISSUES CONCERNING INSURANCE COVERAGE OR BILLING MAY ARISE:

- You may have received an Explanation of Benefits (EOB) statement in the mail from your insurance company. It is important to note that THIS IS NOT A BILL. The purpose of an EOB is to explain what medical services were covered and what your financial responsibilities will be.
- If any insurance company does not pay the filed claim because the
  company deems the test investigational, not a covered service or outof-network, BioReference will file an appeal on the patient's behalf. The
  patient will only be responsible for applicable copayment, coinsurance
  and/or deductible amounts. For non-covered services, or for those without
  insurance, BioReference has self-pay and payment plan options available.
- If you have any questions or concerns, please call our special 4Kscore Customer Service Hotline at 855-4KBILLING (855-452-4554) 9am-5pm EST Monday-Friday.

## 4Kscore

#### 4K CUSTOMER SERVICE HOTLINE

855-4KBILLING 855-452-4554

